Computer Technician Training

**Employment Outcome:** Computer User Support Specialists
(O*Net 15-1232. $19-25+/hour, Bright Outlook)

Computer Technician Training covers a wide range of IT/technical skills preparing consumers for jobs such as IT Helpdesk Support and System Administrator. The class covers troubleshooting, computer networking, security, cloud services and more. Classes are currently conducted remotely via video conference (VTC/Zoom), and if needed we offer fast and secure laptops with webcams, with tech support provided.

**Benefits of this class include**

- Development and advancement of IT skills
- Learn computer networking and security
- Supported exploration of advanced tech projects
- Career research / Professional development

**Computer Technician Training Student Profile**

- Interested in technology - **we support and encourage women to apply!**
- Likes to explore problems and troubleshoot; enjoys solving puzzles
- Enjoys organizing information, ensuring systems are running well

**Key Class Features**

- Computer networking and security (TCP/IP, VPN, DNS, DHCP etc)
- Remote access provided to CTP’s data center and virtualization servers
- Windows AD server, user administration
- VoIP phone server configuration and deployment

Employment Services are conducted concurrently with the academic curriculum; consumers are ready for job search at graduation.

**Details**

- New classes start every month - Computer Skills Bootcamp is a prerequisite
- **Consumers must have a reliable, modern computer with webcam and Internet**
- Schedule: Monday - Thursday 2pm - 5pm; 4 months total
- **For referrals and information:** admissions@ctpberk.org  510 849-2911 x4003

CTP’s classes are approved by the CA Bureau for Private Postsecondary Education (BPPE)